



FM EPOS Health Check

Is your business ready to reopen after lockdown? This will most likely be the first time your EPOS system has been idle for an extended period, so to help your business get back up and running as smoothly as possible, we've produced a quick and simple FM Retail EPOS Health Check.





OPEN

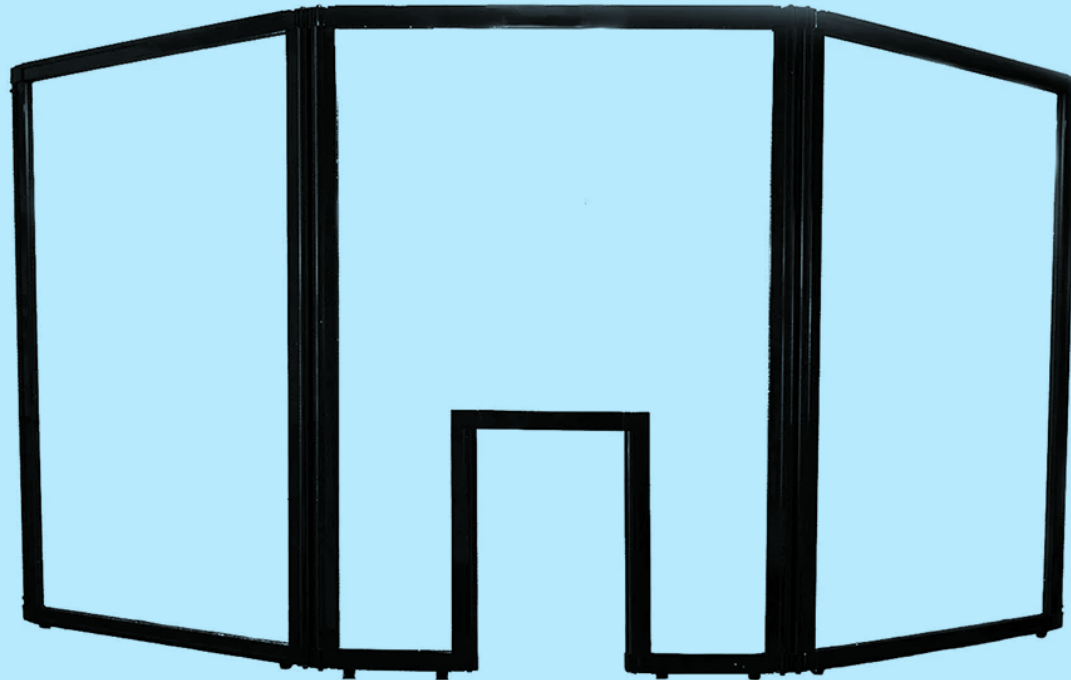
Let's get started...

- ✓ Test EPOS Peripherals, Receipt Printers, Customer Displays and Cash Drawers
- ✓ Check Head Office & Back Office system, on-premises, and hosted logins
- ✓ Test EPOS terminal connectivity
- ✓ Test FM Mobile / Stock Guns
- ✓ Check Integrated Chip and Pin Terminals

Cleaning/disinfecting procedure for your EPOS

- ☑ Turn off the power and disconnect the power cord. Ensure there is no fire or heat in the vicinity, if you are using alcohol. Ensure there is adequate ventilation if you use bleach.
- ☑ Dampen a clean, microfibre cloth with your chosen disinfectant. Do NOT spray the disinfectant directly onto the system. Ensure there is no liquid dripping from the cloth.
- ☑ Disinfect the surfaces of the product starting with the touch screen, as it is the area that is touched the most.
- ☑ Repeat step 3 if you are using the bleach solution, but this time use another clean cloth dampened with clean water. Ensure no water is dripping from the cloth.
- ☑ Let the system dry before reconnecting power.





Solutions to help keep your staff & customers safe

In preparation for reopening, we're also able to offer the following services and solutions:

1. Onsite EPOS system Health Checks
2. Counter Protective Screens
3. EPOS terminals move and installations to enable social distancing
4. Integrated Chip and Pin and contactless payment solutions
5. Loyalty & Gift Cards and EPOS receipt rolls
6. eCommerce Integrations
7. Electronic Receipt Integrations



If you would like more information on our range of solutions or assistance with your **Health Check**, please contact us on **0330 055 5123** for support. We'd be happy to help!

